



This is an example of a customized online feedback form.

```
practicalcommerce.com localhost); (replace with your Website's domain - Be careful to
use the same host in one place but use a major ISP such as AOL for your email. If you set
your email to "aol.com", you'll allow spammers to use their script to send to all 100 mil-
lion AOL users. The email address should be your domain, and only your domain.)
```

```
mailto:your_email@practicalcommerce.com); (replace with your e-mail address)
```

```
REMOTE_HOST REMOTE_ADDR REMOTE_USER HTTP_USER_AGENT!);
```

```
8859-1';
%B %d, %Y at %H:%M:%S';
/nums.css'; (replace with CSS file if you're using one - not essential)
```

```
0;
END_OF_CONFIRMATION';
```

it? Upload the file into your cgi-bin folder with an FTP program. Set the **file permissions** to be executable for Owner, Group and World. See your FTP program help file for more on this if you have any questions. Ask your host about the type of servers you use.

3. Build HTML Code

Now it's time to create the HTML for your form. Here is the most basic form, without formatting of any sort. You can pull down a sample form, fully formatted in a table, at practicalcommerce.com/form.html.

```
<html>
<body>
<FORM ACTION="/cgi-bin/mff.pl" METHOD="POST">
<input type="hidden" name="subject" value="Feedback Form"
/> (enter the subject line for the e-mails)
<input type="hidden" name="redirect"
value="http://www.practicalcommerce.com/thankyou.html" />
(put the Web page you'd like the visitor to go to after
clicking Submit)
<p>Your Name: <INPUT NAME="custname" VALUE=""></p>
<p>Your E-mail Address: <INPUT NAME="useremail"
VALUE=""></p>
<p>Reason for Contact:
<select NAME="custreason" size="1">
<option value="Question">Question
<option value="Comment">Comment
<option value="Suggestion">Suggestion
<option value="Other">Other
</select></p>
<p>Your comments:<br>
<TEXTAREA NAME="custrequest" ROWS=10
COLS=50></TEXTAREA></p>
<p><input type="submit" /><input type="reset" /></p>
</FORM>
</body>
</html>
```

Use **form tags** to complete the form as you desire. Put this into an HTML Web page, upload it, and test the form with your Web browser. It should send an email to you very quickly with the information from the form. If it does not, review in detail and look for mistypes compared to this Tutorial. If it still does not work, the most likely problem is the permissions. The second most likely is the first line in the CGI script. A good host will help you debug.

Still too complicated or your host won't help? Go to **formmail.com** and check out their form processing plans that begin at \$12 per year for 100 form submissions per month. Sometimes these things get too complicated and it's just easier to pay for a solution. ☑

Help with Definitions

Note certain terms in this Tutorial are printed in **bold**, **green**, **italic** type. These terms are defined at practicalcommerce.com/definitions